Jamie Steve







STATION BUSINESS PARK · LAPFORD · CREDITON · DEVON EX17 6AE · Telephone 01363 83700 · Fax 01363 83747 www.roseremovals.co.uk · E-mail: info@roseremovals.co.uk

QUALITY QUESTIONNAIRE

This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful.

CLIENT'S NAME WILLIAMS / Parslow REMOVAL DATE 28/6/23

DESTINATION TOWN/CITY/VILLAGE	Clyst	Heath	
Please rate your service satisfaction a	s follows:	· ·	
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and prof		1 2 3	4 5
How satisfied were you with the Office staff an Was the Estimator punctual, polite and information		1 2 3	4 5
Did the crew arrive punctually on the day of your Not their for their forms where the crew presentable and polite	our move coult and it was	1 2 3	4 5
Did the crew handle your goods with care and		1 2 3	4 5
How satisfied were you with the overall service	e you received	1 2 3	4 5
How likely are you to use our service again and / or recommend us to others	1	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional comments b			
The bays were polite, co were levely to howe much bearable. I wou instant. When I mo	nniderate, efficie arand and Id have the ve, once my h	nt and careful. made a difficul our again in oure is sold o	they It move in the
Cotswolds, I would	love the saw	re team pleare	<u> </u>



ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



Membership No. R040

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DESTINATION TOWN/CITY/VILLAGE	MEN ID EOCK
Please rate your service satisfaction as follows:	
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	d 3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 4 (5)
How satisfied were you with the Office staff and overall communication	1 2 3 4 5
Was the Estimator punctual, polite and informative	1 2 3 4 5
Did the crew arrive punctually on the day of your move	1 2 3 4 5
Were the crew presentable and polite	1 2 3 4 5
Did the crew handle your goods with care and attention	1 2 3 4 5
How satisfied were you with the overall service you received	1 2 3 4 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely
	Somewhat Unlikely Likely
	Somewhat Unlikely Likely Very Likely Extremely Likely



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QUALITY QUESTIONNAIRE

EXETER

This questionnaire is a lift you could find time envelope we would be	to co	implete the few quest	als has of c ions below	ontinuously monitor and return it to us in	ing the service we the reply paid	provide.
CLIENT'S NAME	H	STREET		REMOVAL DATE.	19.6.	23

DESTINATION TOWN/CITY/VILLAGE	
Please rate your service satisfaction as follows: 1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied
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How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely

Please provide any additional comments below. Please note that these may be used as reviews on our website

I found that from my unitial enquery to the completion of the job all staff were helpful a professional. The quotes were produced quickly. The survey was carried out on time. The removal team arrived on time a worked quickly, pleasantly - efficiently.

WHE SOLL

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Please rate your service satisfaction as follows: 1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied Was your 1st contact friendly, helpful and professional 1 2 3 4 3 4 3 4 3 4 3 4 4 4 3 4	CLIENT'S NAME Adrie Long REMOVAL DATE.	MAT 11 2023
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How likely are you to use our service again and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely Please provide any additional comments below. Please note that these may be used as reviews on our website	Did the crew handle your goods with care and attention	1 2 3 4 5
and / or recommend us to others Somewhat Unlikely	How satisfied were you with the overall service you received	1 2 3 4 5
and / or recommend us to others Somewhat Unlikely		
and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely Please provide any additional comments below. Please note that these may be used as reviews on our website	How likely are you to use our service again	Very Unlikely
Very Likely Extremely Likely Please provide any additional comments below. Please note that these may be used as reviews on our website		Somewhat Unlikely
Please provide any additional comments below. Please note that these may be used as reviews on our website		Likely
Please provide any additional comments below. Please note that these may be used as reviews on our website		Very Likely
		Extremely Likely
Thank you Gor your service.	Please provide any additional comments below. Please note that these	e may be used as reviews on our website
	Thank you for your se	roice.